

# Private rental fact sheets

A range of fact sheets are available with tips and advice for people interested in renting in the private market. Topics include:

- Renting in the private market
- Finding a rental property
- Getting documentation
- Make a good impression
- Inspecting a property
- Applying for a property
- Moving in
- Rights and responsibilities
- Starting a tenancy
- Tenancy databases

Fact sheets are available free from Housing Service Centres and online at: [www.housing.qld.gov.au/renting/info/factsheets/index.htm](http://www.housing.qld.gov.au/renting/info/factsheets/index.htm).

These fact sheets are also available in 11 languages other than English.

# Need more information?

For more information, contact the Department of Communities.

Phone: **1300 880 332**

Website: [www.housing.qld.gov.au/renting/info/rentconnect.htm](http://www.housing.qld.gov.au/renting/info/rentconnect.htm)

## Translating and Interpreting Service

If you need interpreting assistance to help you understand this information, contact TIS on **13 14 50** (for the cost of a local call) and ask to speak to your local Housing Service Centre.

RentConnect is partly funded by the Australian Government and the Queensland Government through the National Partnership Agreement on Homelessness.

Department of Communities  
Housing and Homelessness Services



# RentConnect

Helping Queenslanders find and secure a home in the private rental market



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# About RentConnect

RentConnect helps Queenslanders to find and secure a home to rent in the private market.

RentConnect can help people who are able to manage a tenancy but who are struggling to access the private rental market due to non-financial barriers, such as:

- limited rental history
- a lack of skills, knowledge or understanding of how the private rental market works
- a lack of documents required for private rental applications.

RentConnect provides information and practical assistance to help people to overcome these barriers.

# RentConnect Advisory Service

Housing Service Centre staff across Queensland can provide general advice and information on private rental and other housing assistance products.

RentConnect Officers in 14 Housing Service Centres can provide one-on-one assistance and referrals for people who need more tailored information and advice to find and secure a home in the private market.

They can also help people strengthen their skills to maintain their private rental tenancy.

To receive assistance from a RentConnect Officer, a person needs to:

- meet income requirements for social housing eligibility or be leaving social housing
- be facing non-financial barriers to renting in the private market and be able to successfully manage a private rental home.

# ConnectPoint

ConnectPoint is a free self-service computer terminal that members of the public can use to:

- search the internet for private rental properties
- print listings and contact information for properties of interest
- find out about other housing assistance such as bond loans and rental grants
- locate information about tenant rights and responsibilities
- get information and forms from the Residential Tenancies Authority, other government websites and Centrelink.

ConnectPoint terminals are easy to use, and are located in 22 Housing Service Centres across the state.

